

Figure 1

200a

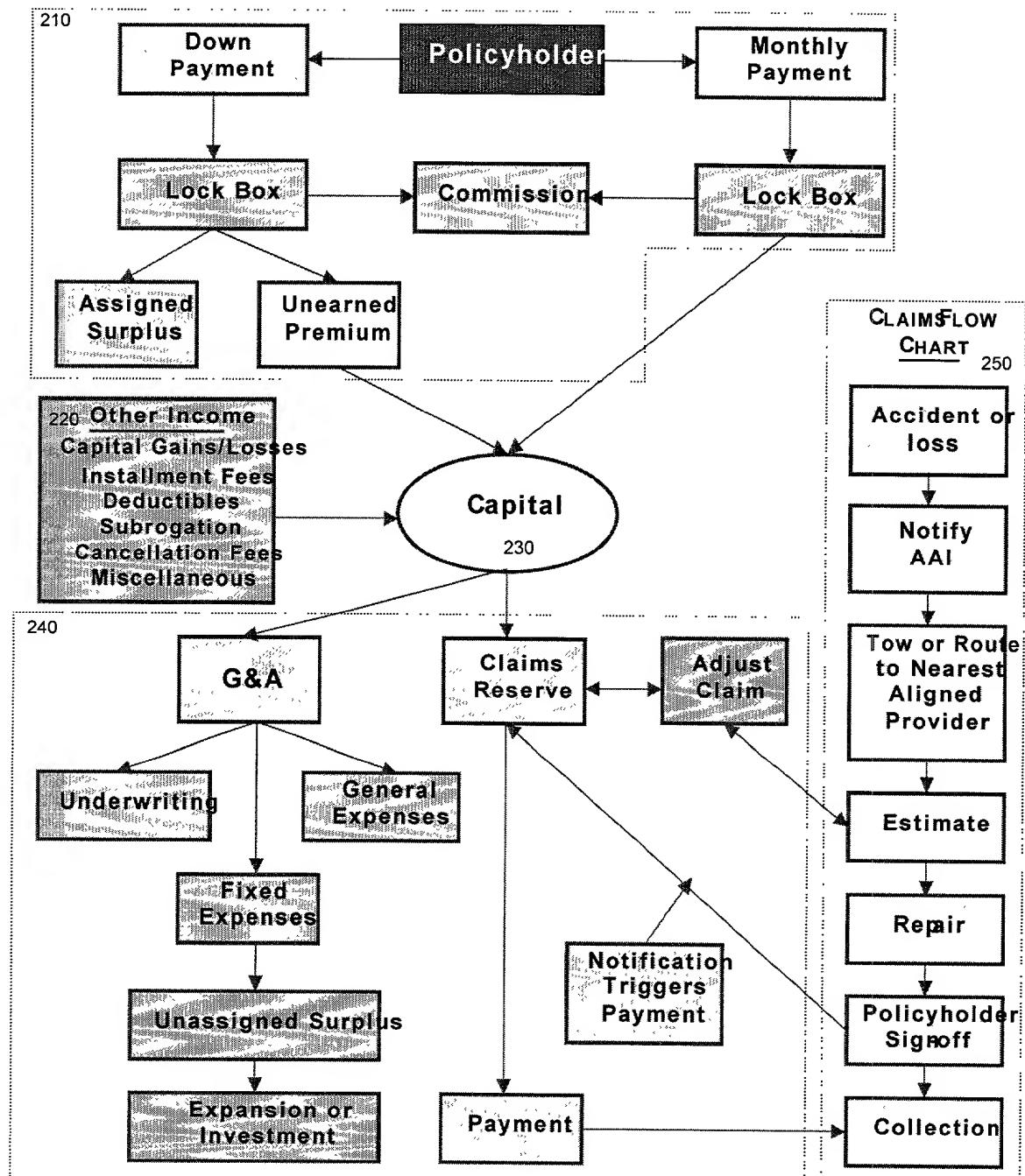


Figure 2A

200b →

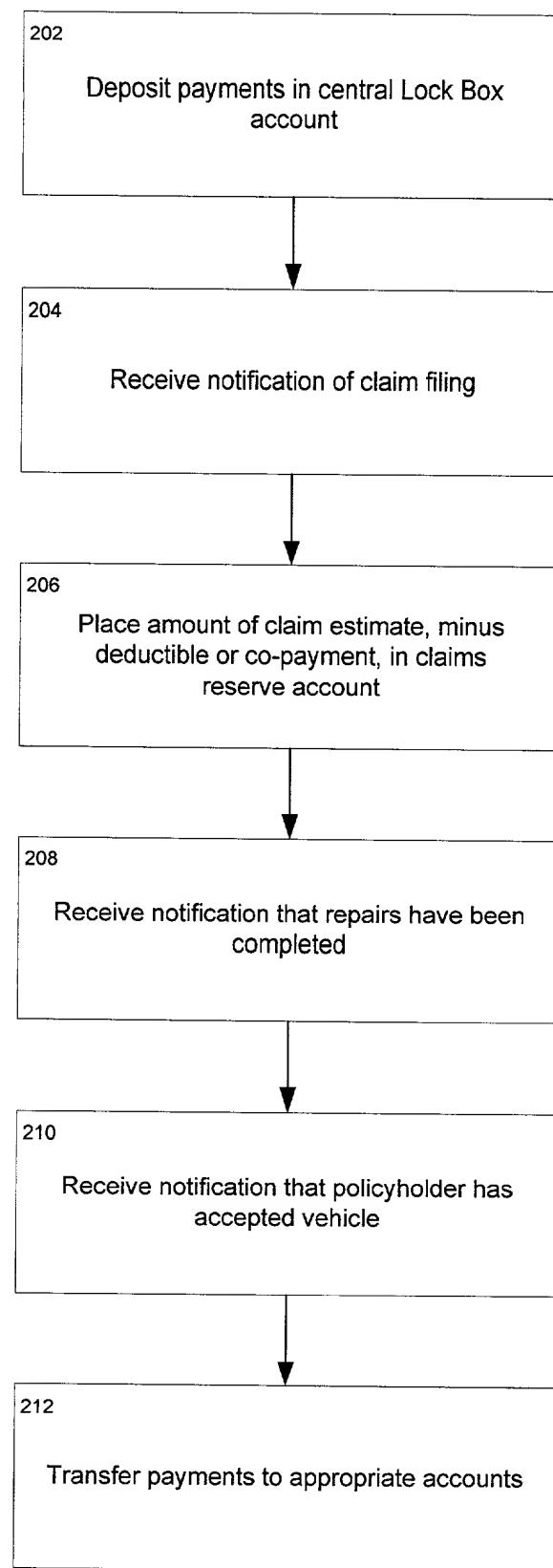


Figure 2B

300

Agents/Brokers
302 Policyholders
304 Reinsurers/
Licensees
306 Visitors
308 Strategic
Marketing
Partners
310 Content
Providers
312 Suppliers
314

Network
320

Bank Lock Box
346

Web Portal
342

Central Data Center
344

Company 340

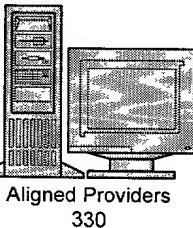


Figure 3